

### **Our Mission**

To provide exceptional surgical care to our patients in an environment dedicated to patient safety, comfort and respect.

# **Our Vision**

We will be recognized as the leading ambulatory surgery center in the state of Iowa; by having physicians and staff continuously enhance their knowledge and skills to improve all aspects of surgical care and by providing exceptional patient education so each person is an informed and confident consumer.

#### Our Values

# Respect

With respect for each other, we work as a team. We believe our staff is our greatest strength.

# Caring

We will provide personalized care with compassion, respect and concern for privacy.

# Relationships

We believe our patients and their families are our top priority.

### **Competency**

We provide high quality patient care in an efficient manner at a reasonable cost. We will provide a facility that is immaculate, attractive and comfortable.

### **Our Commitment to You**

An efficient, highly trained staff dedicated to providing each patient and their family with personal attention. A facility that is state of the art where the patient's care and comfort are a priority. A quality driven staff committed to making your experience efficacious. Ease in scheduling procedures. Lunch to ensure continuity of care during lunch time hours. A commitment to your patient, that they will be treated with respect, empathy, consideration of privacy, and have involvement in the decisions of their care.

# Your Commitment to Us

Provide patients with high quality care. Abide by the principles of your profession and by the Medical Staff's Bylaws and Rules and Regulations. Provide surgical care for at least six (6) patients per appointment period. Prepare and complete legible and timely medical records. Dictate post-operative report within 72 hours and sign medical record within 30 days. Work cooperatively with others. Notify us immediately of any situation that could adversely affect patient care. Refer to LSC Medical Staff Bylaws and the Rules and Regulations for a complete description.